



2018 ANNUAL REPORT

With an emphasis on wellness and resiliency, the services at the Clara Martin Center focus on all aspects of a person's health throughout every stage of life. Each person who comes to the agency arrives with their own life story and those unique moments that have shaped them. We recognize that each person is on their own individual journey of health and discovery, so we partner with the individual to support them in their unique goals and emphasize their strengths and resiliency. This person centered approach recognizes that the client is their own best expert for driving any change process.

The agency has been striving to provide community mental health services in unique and innovative ways which allow individuals to access the right services, at the right time. We want the process of accessing services to be easy and welcoming. It is as easy as making a phone call and talking with an Access Specialist who can help clarify the individual's needs and match those needs with appropriate care in a very timely manner.

In addition, we also recognize the important connection between mental health and physical health. Clara Martin Center has been collaborating with local health care providers and medical centers while balancing the current healthcare reform efforts. We are bridging the gap between traditional medical services and behavioral health services by maintaining active participation in local and statewide workgroups that bring experts from all of the entities together. These efforts are combined for the purpose of systems improvement and insuring high quality care is provided to those in need. We want the best, most streamlined care, to be available for our clients.

Over the past six years, 1,690 people have responded to our client satisfaction survey. According to 2018 responses:

97.36% reported that Clara Martin Center treats them with dignity and respect.

93.73% reported that the services they received made a difference.

8.6 out of 10 people said they would refer a family member or friend to Clara Martin Center

CMC provides a vitally needed community service, kindly and professionally

– CMC Client

FY 2018 CLIENTS SERVED BY PROGRAM

Program Name	Total Hours	Number Served
Child & Family Program	14,682.17	535
Vocational Services	763.43	104
School Services	18,324.80	103
Community Support Program	20,541.60	170
Emergency Services	1,509.72	459
Residential Care*	1,607.00	31
Addiction Services	10,160.75	537
Adult Services	7,340.40	595
Criminal Justice Services	1,234.67	60
IDRP (formerly CRASH)		332
Access Services	827.08	1,179
TOTAL**	76,991.62	4,105
Central Vermont Substance Abuse Services (CVSAS)	8,843.95	632
Central Vermont Addiction Medicine (CVAM)		794

* Residential Care is reported in bed days not hours

** Clients may have been served in more than one program

2018 STAFF ANNIVERSARIES

40 years:

Diane Pettersen

20 years:

Aida Busconi
Darrell Smith
Mary Tucker
Christalee Kinney
Laurie Tiemann-Farrington

15 years:

Tammy Austin

10 years:

Sarah Metz

5 years:

Lori Bean-McIntire
Courtney Reinders-Moote
Kristen Briggs
Michael Dooley
Danielle Drown
Heather Hood
Deborah Hopkins
Donna Kendall
Samantha Powers

CLARA MARTIN CENTER, INC
STATEMENT OF FINANCIAL POSITION (UNAUDITED)
FOR THE FISCAL YEAR ENDED JUNE 30, 2018

ASSETS

CURRENT ASSETS		
Cash	\$	2,431,677
Accounts Receivable, net		277,558
Other Current Assets		351,192
Total Current Assets		3,060,427
PROPERTY, PLANT & EQUIPMENT (net)		2,425,656
TOTAL ASSETS	\$	5,486,083

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES		
Accounts Payable	\$	179,679
Deferred Revenue		780,838
Other Current Liabilities		970,675
Total Current Liabilities		1,931,192
LONG TERM LIABILITIES		1,380,555
NET ASSETS		
Unrestricted Net Assets		2,140,133
Temporarily Restricted Net Assets		34,203
Total Net Assets		2,174,336
TOTAL LIABILITIES & NET ASSETS	\$	5,486,083

STATEMENT OF ACTIVITIES (UNAUDITED)
FOR THE FISCAL YEAR ENDED JUNE 30, 2018

REVENUE		
Consumer Fees, net	\$	4,685,160
DMH Contracts & Grants		4,042,379
Other Revenue		2,253,160
Total Revenue		10,980,699
EXPENSES		
Salaries		7,470,414
Fringe Benefits		1,422,750
Contracted Services		228,882
Operating Expenses		745,997
Program Expenses		327,442
Travel & Transportation		196,302
Facility Expenses		581,248
Total Expenses		10,973,034
CHANGE IN NET ASSETS	\$	7,664.32

CONTACT US

Randolph: 802-728-4466

Bradford: 802-222-4477

Wilder: 802-295-1311

www.claramartin.org

24-Hour Emergency Service

1-800-639-6360

Walk In Clinic

Monday	12:00-2:00 PM	Bradford
Tuesday	2:00-4:00 PM	Randolph
Thursday	1:00-3:00 PM	Randolph
Friday	10:00-12:00 PM	Bradford